Quarterly Progress Report

Te Pou Matakana

Date issued:	31 July 2015	**Issued to:**	Te Puni Kōkiri
Overall project status:	Green	**Issued by:**	Shane Taurima
Period start:	1 April 2015	**Period end:**	30 June 2015

1. Commissioning activity

1.1. Completed activity

Whānau Direct

- Whānau Direct training packages distributed to all providers (May 2015)
- Contract variations 2015/16 signed off (May 2015)
- Full implementation of Whānau Direct from 1 June 2015
- Whānau Direct training for kaimahi on (June 2015)

Collective Impact for Whānau

- Workshops to develop 2015/16 Collective Impact Action (Business) Plans complete
- Completion of Action (Business) Plans for 2015/16 year (June 2015)

Kaiārahi

- Agreement template for Kaiārahi (June 2015)
- Deployment of 45 FTE Kaiārahi positions (June 2015) as follows:

Region	Contract Party[1]	FTE	Priority Community?
Te Tai Tokerau	Ngāti Hine Health: Ki A Ora Ngāti Wai	5	Yes
Tāmaki Makaurau	Te Whānau o Waipareira: Te Puna Hauora, Manukau Urban Māori Authority, Ngāti Whātua Ōrakei, Te Kotahitanga	12	Yes
Hauraki-Waikato	Te Kōhao Health: Raukura Hauora o Tainui, Waahi Whaanui	6	Yes
Waiariki	Ngā Mataapuna Oranga	3	Yes
	Te Arawa Whānau Ora	3	Yes
	Whānau Ora ki Tūwharetoa	1	Yes
Ikaroa-Rāwhiti	Whaiora Whānui	1	No
	Tākiri Mai Te Ata	1	Yes
	Te Taiwhenua o Heretaunga: Te Kupenga Hauora Ahuriri	2	Yes
	Te Rūnanga o Tūranganui a Kiwa	2	Yes
Te Tai Hauāuru	Ngāti Rangi	1	No
	Te Oranganui Iwi Health Authority	1	Yes
	Te Roopū Āwhina ki Porirua	2	Yes
	Tū Tama Wahine: Tui Ora	3	Yes
	Te Tihi o Ruahine	2	No

[1] Contract party on behalf of collective of providers spread across relevant electorate. Note Te Puna Hauora, Tūwharetoa and Tākiri Mai Te Ata straddle two Māori electorates.

Research and Evaluation

- Release of research documents, He Ara Hōu - Frameworks and Practices of Māori Commissioning and Māori Descent Population Profile Te Ika-a-Māui (April 2015)
- Social Value Aotearoa launch (June 2015)

Meetings

- Te Pou Matakana Pou, Sir Mason Durie and Dame Tariana Turia
- Presentations at Home and Community Health conference, New Zealand Healthcare Congress and Waitemata District Health Board
- Meetings with Minister Te Ururoa Flavell, Massey University, Productivity Commission of New Zealand and Sam Cook, SOS Blak Australia.

1.2. Activity in progress

Whānau Direct

- Implementation of the enhanced Whānau Direct system
- Whānau Direct helpdesk (ongoing)
- Quarterly monitoring reports

Collective Impact for Whānau

- Follow up skype meetings, teleconferences and telephone calls to support development of action plans
- Drafting of agreements for Collective Impact for Whānau
- Collective Impact monitoring

Kaiārahi

- Preparation of regional roadshow hui for additional Kaiārahi rollout (132.7 FTE)
- Agreement template for the additional Kaiārahi funding (132.7 FTE)

Research and evaluation

- Whānau Ora Conference 2014 publication
- Preparation of training for measurement of outcomes and performance indicators

Stakeholders

- Meetings with key stakeholders
- Public inquires via telephone, email and website.

1.3. Progress against Investment Plan (refer clause 1.5 AIP 2014/15)

Key Activity	Quarter	Comments
Enhanced Whānau direct rollout	Quarter 4	Complete
Monitor and evaluate commissioning activities	Quarter 4	Complete

1.4. Activities planned for next quarter

- Meetings with stakeholders
- Regional roadshow hui for providers of Kaiārahi
- Refinement of Te Pou Matakana's outcomes framework
- Finalisation of Collective Impact agreements.

1.5. Activities / timeframes modified for next quarter

- None.

2. Whānau engagement

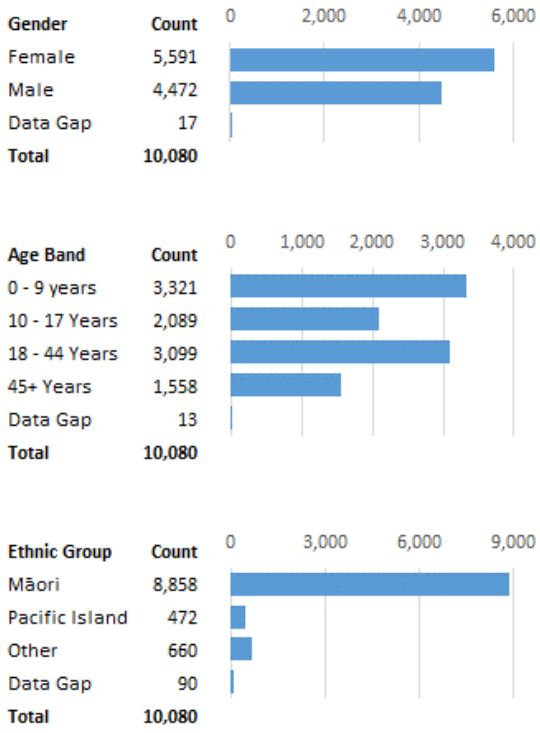
2.1. Number of whānau engaged

TPM and Whānau Ora providers continue to support whānau through two commissioning activities - Whānau Direct and Collective Impact for Whānau. The number of whānau engaged under the two activities are 2,973 (10,080 whānau members) and 2,117 (5,011 whānau members) respectively.

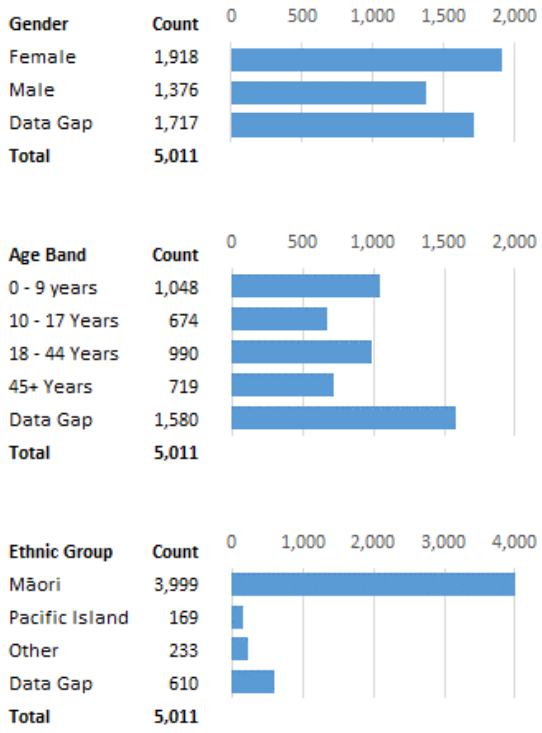
Region	Whānau Direct		Collective Impact for Whānau	
	Whānau	Whānau Members	Whānau	Whānau Members
Te Tai Tokerau	435	1,456	699	1,449
Tāmaki Makaurau	738	2,489	292	865
Waikato Hauraki	579	2,086	317	866
Waiariki	362	1,488	187	671
Ikaroa-Rāwhiti	407	1,202	181	590
Te Tai Hauāuru	452	1,359	441	570
Total	**2,973**	**10,080**	**2,117**	**5,011**

2.2. Population characteristics

Whānau Direct
- 2,973 whānau
- 10,080 whānau members



Collective Impact for Whānau
- 2,117 whānau
- 5,011 whānau members



2.3. Descriptions / narratives

2.3.1. Experience of whānau

From the 2,973 whānau engaged in Whānau Direct, a total of 9,782 expected outcome connections were made to at least one of the six Whānau Ora outcomes. The most common expected outcomes were:

- Whānau are living healthy lifestyles (3,300)
- Whānau are self-managing and empowered leaders (2,221)
- Whānau are participating fully in society (1,748)
- Whānau are cohesive and resilient (1,172)
- Whānau are economically secure (1,034)
- Whānau are confidently participating in te ao Māori (307).

The top six category items funded by Whānau Direct were:

- Household appliances (17.6 percent)
- Household furniture (10.8 percent)
- Vehicle maintenance (8.1 percent)
- Other household items (5.1 percent)
- Housing/Property maintenance (5.1 percent)
- Children's clothing/footwear (3.3 percent).

2.3.2. Impact on whānau capability

Withheld under section 9(2)(a)

[redacted]

3. Performance

3.1. Outputs and results focused performance measures

Whānau Direct

Indicator	Baseline	Target	Data source	Data collection	Comments
Funds are distributed within 24-48 hours of TPM's receipt of approved Whānau Direct applications that are complete and accurate	TPM will establish a baseline for the distribution of funds during 2014-2015	Funds for 75% of Whānau Direct applications are distributed within 24-48 hours of TPM's receipt of approved applications that are complete and accurate	Whānau Direct applications received and TPM records	Providers will send Whānau Direct Applications to TPM, which will include an invoice and payment details for the funds requested TPM will record details of the receipt of whānau applications and the length of the process taken to distribute funds	Funds for 81% of Whānau Direct applications were distributed within 24-48 hours of TPM's receipt of approved applications that were complete and accurate Out of 1,216 applications processed, 114 were put on hold. Out of the remaining 1,102 applications, 893 were paid within 24-48 hours
Funds are distributed for 'whānau' who seek to achieve at least one of the six Whānau Ora outcomes	TPM will establish a baseline for the distribution of funds to 'whānau' who are seeking to achieve at least one of the six Whānau Ora outcomes	The intention that 100% of Whānau Direct funds are distributed for whānau seeking to achieve at least one of the six Whānau Ora outcomes	Whānau Direct applications received and TPM records	Providers will submit all Whānau Direct applications to TPM. This will include information about the outcome that each whānau is seeking to achieve	100% of applications processed this quarter sought to achieve at least one of the six Whānau Ora outcomes.
Whānau recipients of Whānau Direct support identify a positive impact from the intervention	TPM will establish a baseline for whānau-reported positive impacts from grants-based support during 2014-2015	Whānau who receive Whānau Direct funding for requests with a review date report a positive impact from the funding	Whānau Direct reporting on outcomes based on information received from whānau at providers' compulsory check-ins / reviews	Through application information, documented follow-up visits by providers and progress reporting on achievement	A cumulative number of 4,901 outcomes have been reviewed. Out of this, 4,649 (95%) expected outcomes have been achieved TPM is receiving monthly monitoring reports from providers and information from check-ins/reviews. This information is reporting a positive impact of funding for whānau recipients.

Collective Impact for Whānau

Whānau are supported by Whānau Ora partners through Commissioning for Collective Impact

Indicator	Baseline	Target	Data source	Data collection	Comments
Number of whānau and families engaged by Whānau Ora partners	Baseline to be established in Year 1 data collection	1,000 whānau will be engaged by Whānau Ora partners across TPM's six regions by the end of FY14/15, as evidenced by registrations with Whānau Ora partners	All contracted Whānau Ora Partnerships will collect detailed data on: Number of whānau engagements / registrations	In relation to this indicator, Whānau Ora partners will collect and TPM will report on: The aggregate number of whānau engaged and registered in the collective impact initiatives with a Whānau Ora partner across Te Ika a Māui	2,117 whānau have been engaged in the collective impact initiatives with a Whānau Ora partner across Te Ika a Māui
Number of priority whānau and families identified and assessed by Whānau Ora partners	Baseline to be established in Year 1 data collection	300 priority whānau will have been identified and assessed by Whānau Ora partners and will have identified their priority needs, as follows: Tai Tokerau: 50 Tāmaki Makaurau: 50 Hauraki Waikato: 50 Waiariki: 50 Te Tai Hauāuru: 50 Ikaroa-Rāwhiti: 50	All contracted Whānau Ora Partnerships will collect detailed data on: Number of priority whānau identified Engagements and assessments of priority whānau The priority outcomes sought by each priority whānau	In relation to this indicator, Whānau Ora partners will collect and TPM will report on: the number of priority whānau identified by Whānau Ora partners on a per region basis the number of priority whānau who have been assessed and have identified their priority needs on a per region basis	1,329 priority whānau have been engaged and assessed in the collective impact initiatives with a Whānau Ora partner across Te Ika a Māui, with the below breakdown by region: Tai Tokerau: 233 Tāmaki Makaurau: 292 Hauraki Waikato: 270 Waiariki: 166 Te Tai Hauāuru: 241 Ikaroa-Rāwhiti: 127

Whānau are more self- managing and empowered

Indicator	Baseline	Target	Data source	Data collection	Comments
Number of whānau and families engaged by Whānau Ora partners who report improvements in skills to achieve their goals	Baseline to be established in Year 1 data collection	30% of all priority whānau and families engaged by Whānau Ora partners with outcomes relating to "Whānau are more self- managing and empowered" will report improvements in skills to achieve their goals, as evidenced by participation in training courses and other capability building activities	All contracted Whānau Ora Partnerships will collect detailed data on: Whānau assessments Priority whānau and their priority outcome areas Whānau activities / engagements, including attendance at training courses and other capability building activities Whānau Outcomes	In relation to this indicator, Whānau Ora partners will collect and TPM will report on: the number of priority whānau who have identified "Whānau are more self- managing and empowered" as a priority outcome the percentage of those priority whānau who have attended training courses or other capability building activities and reported improvements in skills	552 priority whānau have identified "Whānau are more self- managing and empowered" as a priority outcome. 461 priority whānau (84%) have reported improvements in "Whānau are more self-managing and empowered" including improvements in their skills to achieve their goals.

The wellbeing of whānau and families is enhanced by these initiatives and services

Indicator	Baseline	Target	Data source	Data collection	Comments
Number of whānau and families engaged by Whānau Ora partners who report improvements in their awareness and/or knowledge in managing their health or disability issue	Baseline to be established in Year 1 data collection	30% of all priority whānau and families engaged by Whānau Ora partners with outcomes relating to "Whānau wellbeing is enhanced" will report improvements in their awareness and/or knowledge in managing their health or disability issue, as evidenced by engaging with or accessing support from a health service provider	All contracted Whānau Ora Partnerships will collect detailed data on: Whānau Assessments Priority whānau and their priority outcome areas Whānau activities / engagements, including engagements with a health service provider Whānau Outcomes	In relation to this indicator, Whānau Ora partners will collect and TPM will report on: the number of priority whānau who have identified "Whānau wellbeing is enhanced" as a priority outcome the percentage of those priority whānau who have engaged with or accessed support from a health service provider and reported improvements in their awareness and/or knowledge in managing their health or disability issue	701 priority whānau have identified "Whānau wellbeing is enhanced" as a priority outcome. 505 priority whānau (72%) have reported improvements in "Whānau wellbeing is enhanced" including improvements in their awareness, knowledge and/or resources in managing their health or disability issue.

Whānau and families are better connected to society and its institutions

Indicator	Baseline	Target	Data source	Data collection	Comments
Number of whānau and families engaged by Whānau Ora partners who are taking steps to keep whānau and family members' safe	Baseline to be established in Year 1 data collection	30% of all priority whānau and families engaged by Whānau Ora partners with outcomes relating to "Whānau are more cohesive and connected" will report that they are taking steps to keep whānau and family members safe, as evidenced by participation in family violence programmes, parenting programmes or similar initiatives	All contracted Whānau Ora Partnerships will collect detailed data on: Whānau Assessments Priority whānau and their priority outcome areas Whānau activities / engagements, including participation in family violence programmes, parenting programmes or similar initiatives Whānau Outcomes	In relation to this indicator, Whānau Ora partners will collect and TPM will report on: the number of priority whānau who have identified "Whānau are more cohesive and connected" as a priority outcome the percentage of those priority whānau who have participated in family violence programmes, parenting programmes or similar initiatives	448 priority whānau have identified "Whānau are more cohesive and connected" as a priority outcome. 295 priority whānau (66%) have reported improvements in "Whānau are more cohesive and connected" including that they are taking steps to keep whānau and family members safe.

Whānau have acquired knowledge that will better enable them to flourish

Indicator	Baseline	Target	Data source	Data collection	Comments
Number of whānau and families engaged by Whānau Ora partners who report improvements in education and training	Baseline to be established in Year 1 data collection	30% of all priority whānau and families engaged by Whānau Ora partners with outcomes relating to "Whānau have acquired knowledge that will better enable them to enhance their lives" will report they have experienced improvements in education and training outcomes as evidenced by new enrolments, attendance and/or completions in relevant institutions / programmes	All contracted Whānau Ora Partnerships will collect detailed data on: Whānau Assessments Priority whānau and their priority outcome areas Whānau activities / engagements, including the enrolment of whānau members in education and training institutions/ programmes who were not previously enrolled Whānau Outcomes	In relation to this indicator, Whānau Ora partners will collect and TPM will report on: the number of priority whānau who have identified "Whānau have acquired knowledge that will better enable them to enhance their lives" as a priority outcome the percentage of those priority whānau who have enrolled members in education and training institutions/ programmes who were not previously enrolled	461 priority whānau have identified "Whānau have acquired knowledge that will better enable them to enhance their lives" as a priority outcome. 353 priority whānau (77%) have reported improvements in "Whānau have acquired knowledge that will better enable them to enhance their lives" including improvements in education and training outcomes.

Whānau have improved access to cultural institutions and services

Indicator	Baseline	Target	Data source	Data collection	Comments
Number of whānau and families engaged by Whānau Ora partners who report improvements in their confidence and/or knowledge of Tikanga Māori, Te Reo Māori and/or their whakapapa	Baseline to be established in Year 1 data collection	30% of all priority whānau and families engaged by Whānau Ora partners with outcomes relating to "Whānau are able to embrace te ao Māori" will report improvements in their confidence and/or knowledge of Tikanga Māori, Te Reo Māori and/or their whakapapa, as evidenced by participation in Māori language programmes or other relevant initiatives	All contracted Whānau Ora Partnerships will collect detailed data on: Whānau Assessments Priority whānau and their priority outcome areas Whānau activities / engagements, including attendance of Māori language programmes or other relevant initiatives Whānau Outcomes	In relation to this indicator, Whānau Ora partners will collect and TPM will report on: the number of priority whānau who have identified "Whānau are able to embrace te ao Māori" as a priority outcome the percentage of those priority whānau who have participated in Māori language programmes or other relevant initiatives and reported improvements in their confidence and/or knowledge of Tikanga Māori, Te Reo Māori and/or their whakapapa	298 priority whānau have identified "Whānau are able to embrace te ao Māori" as a priority outcome. 143 priority whānau (48%) have reported improvements in "Whānau are able to embrace te ao Māori" including improvements in their confidence and/or knowledge of Tikanga Māori, Te Reo Māori and/or their whakapapa.

Whānau are more economically secure, are better able to manage their finances and explore economic opportunities

Indicator	Baseline	Target	Data source	Data collection	Comments
Number of whānau and families engaged by Whānau Ora partners who report improvements in their financial literacy	Baseline to be established in Year 1 data collection	30% of all priority whānau and families engaged by Whānau Ora partners with outcomes relating to "Whānau are more economically secure" will report improvements in financial literacy, as evidenced by participation in financial literacy programmes or other similar programmes	All contracted Whānau Ora Partnerships will collect detailed data on: Whānau Assessments Priority whānau and their priority outcome areas Whānau activities / engagements, including attendance at financial literacy programmes or other relevant programmes Whānau Outcomes	In relation to this indicator, Whānau Ora partners will collect and TPM will report on: the number of priority whānau who have identified "Whānau are more economically secure" as a priority outcome the percentage of those priority whānau who have participated in financial literacy programmes and reported improvements in their financial literacy	500 priority whānau have identified "Whānau are more economically secure" as a priority outcome. 319 priority whānau (64%) have reported improvements in "Whānau are more economically secure" including improvements in financial literacy.

3.2. Incentive payment measures

- As above

4. Spending profile

4.1. Operating costs and commissioning funds

Programme/activity/cost items	Current Period Actual Costs $	Cumulative to date: Actual costs	Total AIP budget: Q1-4	Variance to AIP budget	Total budget: FY14/15	Variance Explanation
Commissioning						
Whānau Direct	1,838,690	3,850,000	3,850,000	-	3,850,000	
Collective impact	3,508,983	6,023,164	6,023,164	-	6,023,164	
Research and evaluation	250,000	1,000,000	1,000,000	-	1,000,000	
Total	**5,597,673**	**10,873,164**	**10,873,164**	**-**	**10,873,164**	
Operating						
Personnel	318,018	1,272,072	1,272,072	-	1,272,072	
Governance	39,702	195,742	309,000	- 113,258	309,000	Less Governance engagement required
Office expenses	36,461	145,579	136,416	9,163	136,416	
Professional services	271,508	1,018,867	668,164	350,703	668,164	Additional external support were bought-in for both WD and Collective Impact.
Travel	19,768	64,812	102,000	- 37,188	102,000	Less travel required
Communications / promotions	8,234	37,666	83,500	- 45,834	83,500	Less promotion/communication expenditures required
Other operating expenses	27,217	129,562	26,796	102,766	26,796	Additional resources have been required for WD and CI
Total	**720,908**	**2,864,300**	**2,597,948**	**266,352**	**2,597,948**	

4.2. Cost escalation / underspend issues

- The reasons for any cost escalations or underspend is set out above.

5. Key risks / issues

Withheld under section 9(2)(b)(ii) and 9(2)(ba)(i)

5.1. Key risks

Description	Impact	Likelihood	Mitigation	Status
[redacted]				

5.2. Expected delays

- Expected delay in contracting Collective Impact agreements with providers due to quality of providers' action (business) plans 2015/16 submitted in June 2015. Te Pou Matakana is working on the agreement template and will be contracting with Collective Impact Whānau Ora Partners by 31 August 2015.

5.3. Operating policies

By checking this box, I confirm that the operating policies in place satisfy the principles and mandatory requirements as set out in Clause 4 of Appendix 11 to the Outcome Agreement.	Y

Acknowledgement

By signing below, I confirm that the information contained in this report is true and correct to the best of my knowledge.

Signed	**Shane Taurima**
Position	**Relationship Manager**
Date	**31 July 2015**