

# Whānau Ora Review



**Kia ora, Kia orana, Talofa lava, Malo e lelei, Fakaalofa, Bula vinaka, Greetings to you all.**

It has been two months since the Minister for Whānau Ora, Hon Peeni Henare, appointed an Independent Panel to review the Whānau Ora approach delivered through the Commissioning Agencies. This pānui provides you with an overview of our work to date and the plan going forward.

With a clear pathway ahead of us, the Panel looks forward to the critical phase of gathering information for the Review over the next two months.

Ngā mihi, Caren Rangi  
Chair, Whānau Ora Review Panel

## The Review team

Our Panel members have a broad range of relevant skills and expertise to bring to the table. Collectively the Panel has an understanding of Whānau Ora and its evolution since 2010 as well as policy development and implementation through to service provision. Some Panel members have a strong knowledge of government systems and most have extensive experience working for or with local communities.



L to R: Te Rau Kupenga, Brenda Steele, Kim Ngarimu, Hon Peeni Henare, Caren Rangi, Donna Matahaere-Atariki, Tania Hodges

You can find out more about our members on: [tpk.nz/whanauorareview](http://tpk.nz/whanauorareview)

## The parameters of the Review

The primary purposes of this Review are clearly defined by our Terms of Reference. Our job is to:

- assess the ability of the Whānau Ora commissioning approach to effect sustainable change in the wellbeing and development potential of whānau
- explore the extent to which the Whānau Ora service delivery model and commissioning approach is accountable and transparent in the achievement of outcomes for whānau
- scope the applicability of a whānau-centred approach as a useful exemplar for improving outcomes for whānau across Government with an emphasis on the social sector.

The independent review is not an inquiry into Whānau Ora funding; nor is it an inquiry in to the performance of individual Commissioning Agencies or the impact of outcomes for individual whānau within the current system.

While the review progresses, the delivery of a Whānau Ora approach by the Commissioning Agencies and Te Puni Kōkiri will continue as normal.

## Work to date

Since our appointment in April, we have confirmed our key milestones, set our approach to conducting the Review and started direct engagement with those involved in Whānau Ora.

We have determined that our approach recognises:

- that whānau are at the centre of Whānau Ora
- it is important for us to engage with all parts of Whānau Ora from Commissioning Agencies to providers and entities to navigators through to whānau and families
- Whānau Ora takes many forms and is different for every whānau and family.

## Direct engagement

With this approach in mind, we are committed to engaging directly with Whānau Ora Commissioning Agencies and a sample of providers/whānau entities, navigators and whānau.

We have also identified individuals who have a key role in Whānau Ora and government agencies that we will be contacting directly to contribute towards the Review.



## Calling for public submissions

In addition, any individual or group with an interest in Whānau Ora can have their say

via an online submission form:

**[tpk.nz/whanauorareview](http://tpk.nz/whanauorareview)**

**Online submission will be open from 11 July to 15 August.**

The submission forms are available in English, Te Reo Māori, Samoan, Tongan and Cook Islands Māori.

## Timeline

The Panel has been given a six month period to conduct the review and then two months to complete a final report to the Minister for Whānau Ora. The key milestones are:

### April

Scope of the Review completed

### May

Panel confirmed Review methodology and key dates

### June–August

Information gathering phase including direct engagement, public submissions and a review of written information e.g. reports, evaluations, monitoring and accountability documents

### August–October

Analysis of the findings and writing of the report

### November

Final report submitted to the Minister for Whānau Ora

## For more information

Web: **[tpk.nz/whanauorareview](http://tpk.nz/whanauorareview)**

Email: **[whanauorareview@tpk.govt.nz](mailto:whanauorareview@tpk.govt.nz)**

Phone: **04 819 6000**

Te Kāwanatanga o Aotearoa