

# The Mana Mokopuna Framework

A monitoring tool for the Office of the Children's Commissioner.

**Manaakitia a Tātou Tamariki** (Office of the Children's Commissioner)

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# Introduction to the monitoring work of the Office of the Children's Commissioner

# Our Monitoring Mandates

1. Children's Commissioner Act (2003)
  2. The Crimes of Torture Act (1989)
  3. Children, Young Persons and their Families (Residential Care) Regulations (1989)
- Monitor and assess the policies and practices of Oranga Tamariki;
  - Encourage the development of policies and services designed to promote the welfare of children and young people;
  - Advise the Minister on any matter that relates to the administration of the CYPF Act; and
  - Keep under review and make recommendations on the workings of the CYPF Act.

# General Monitoring Framework

## Organisational performance

1. Leadership and direction
2. People development
3. Operational management
4. Culture of learning and improvement

## Quality of social work practice

5. Quality of social work practice
6. Care system
7. Engagement with children and young people and their families and whanau
8. Partnerships and networks

## Two golden threads

1. Voices of children and young people
2. **Responsiveness to mokopuna Māori.**

# Rubric Rating Scale

Rating	Assessment	What it means
	Transformational/outstanding	Exceptional, outstanding, innovative, out of the norm
	Well placed	Strong performance, strong capability, consistent practice
	Developing	Some awareness of areas needing improvement; some actions to address weaknesses, but inconsistent practice; pockets of good practice
	Minimally effective/weak	Low awareness of areas needing improvement; lack of action to address weaknesses; significant concerns exist
	Detrimental	Actively causing harm, negligent, ignoring, rejecting, undervaluing, undermining practice

# Why a Mana Mokopuna Framework?

To strengthen what we look for in terms of the services Oranga Tamariki provides to mokopuna Māori as part of our monitoring work.

# What you need to know about the Framework

1. The whakapapa of the Framework is Child, Youth and Family's Te Toka Tumoana Bicultural Principled Framework;
2. A Māori worldview is the starting point of the Framework;
3. The Framework takes an aspirational approach (mana enhancing);
4. The principles that make up the Framework are not new;
5. The Framework will be used for all children not just Māori;
6. The Mana Mokopuna Framework is an evolving Framework that we will adapt as our knowledge and wisdom of what works for Mokopuna Māori deepens.

# Mana Mokopuna - what's in a name?

1. The term mokopuna acknowledges that all children have whakapapa;
  - ❖ Moko = blueprint or tattooing;
  - ❖ Puna = spring (of water), to well up, flow;
  - ❖ Mokopuna = blueprint of the spring (of water), of which they well up or flow from;

## **Children are the blueprint of those before them;**

1. All whakapapa traces back to the beginning of humankind and connects mokopuna to the Atua (gods);
2. Because mokopuna are descendants of the Atua it means that all mokopuna are born with mana, 'acquired knowledge, influence, control, respect.

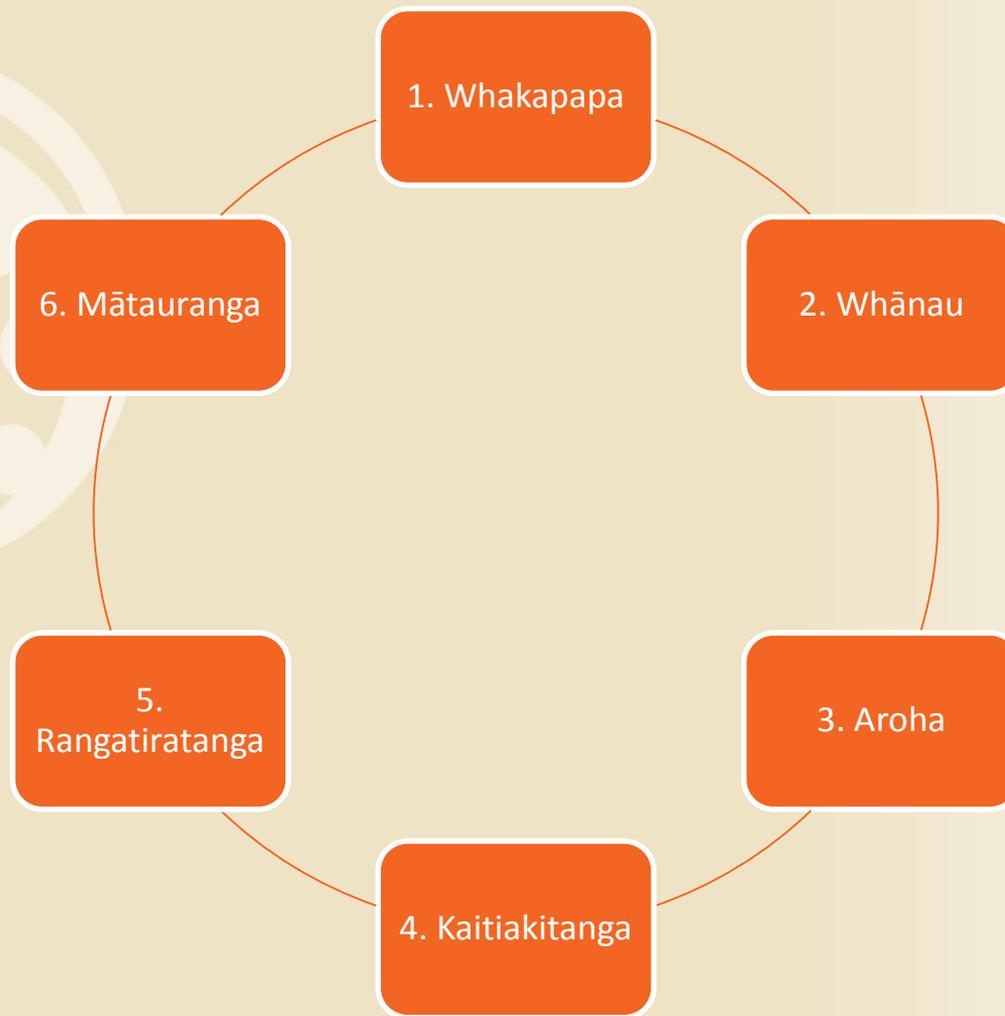
Explanation of mokopuna: Reverend Māori Marsden (2003) The Woven Universe.

Explanation of mana: Dr Rangimarie Turuki Pere (1997) Te Wheke A Celebration of Infinite Wisdom.

# Enhancing the mana of mokopuna

1. Mana can never cease, but it can be enhanced or diminished;
2. What we are seeking to find out with the Mana Mokopuna Framework, is whether mokopuna experiences of the Oranga Tamariki system, is enhancing or diminishing their mana;
3. To find this out we need to know where mokopuna get mana from;
4. Six principles of life have been identified that give mokopuna mana. It is these principles that make up the Mana Mokopuna Framework.

# Mana Mokopuna Framework



# How the Mana Mokopuna Framework will make a difference for how we monitor

## Domain

- Quality of Social Work Practice

## Sub-domain

- Quality of safety screening, assessment and investigation,

## Golden thread questions

- What is the quality of information gathering and assessments and how well do they identify the needs, strengths and aspirations of mokopuna Māori and their whanau?
- How well do staff demonstrate competence to work with Māori to achieve effective intakes and assessments?

## Principle

- **Whakapapa**

## Domain

- Quality of Social Work Practice

## Sub-domain

- Quality of safety screening, assessment and investigation

## Key questions

- What is the quality of information gathering and assessments and how well do they identify the needs, strengths and aspirations of mokopuna Māori and their whanau?
- How well do staff demonstrate competence to work with Māori to achieve effective intakes and assessments?
- **Do plans identify whānau, hapu, and iwi of mokopuna and include actions to connect mokopuna to their whakapapa?**
- **Prior to mokopuna being removed from whānau, have staff conducted a thorough search of whanau, hapu, and iwi to find safe, stable, and loving whakapapa caregivers?**

# What difference will the Mana Mokopuna Framework make?

## The Framework will:

1. Support us to tell a coherent and connected story about the needs of mokopuna;
2. Enable us to monitor through a Te Ao Māori lens so that our findings and recommendations are culturally rich and culturally sound;
3. Keep us focussed on mokopuna's experiences of the system;
4. Strengthen the voices of mokopuna (Rangatiratanga principle), whānau, hapū and iwi (Whakapapa and Whanau principle).



Where to from here?

# Next steps

1. **April 2017:** Seek further feedback on Mana Mokopuna Framework;
2. **April-May 2017:** Work out how the Mana Mokopuna Framework and existing general Monitoring Framework will fit together;
3. **May-June 2017:** Populate rating scale for each principle (Rubric) in collaboration with Oranga Tamariki;
4. **July 2017:** Test the Mana Mokopuna Framework;
5. **August 2017:** Make required changes to the Mana Mokopuna Framework;
6. **September 2017:** Implement Framework across all monitoring work.



Te Kahui Samuel Kuata Horatio Te Tauri Reuelu Cruickshank

TE TAPU Ō TE AO KEI A KOE  
TE TAPU Ō TE ARIKI KEI A KOE  
TE TAPU Ō TE TAMAITI KEI A KOE

THE SACREDNESS OF THE WORLD  
IS IN YOU

THE SACREDNESS OF THE ARIKI IS  
IN YOU

THE SACREDNESS OF THE CHILD IS  
IN YOU.

Whispers of Waitaha - Traditions of a Nation. Oriori and the  
importance of whakapapa



## For further information:

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